

Coastlines

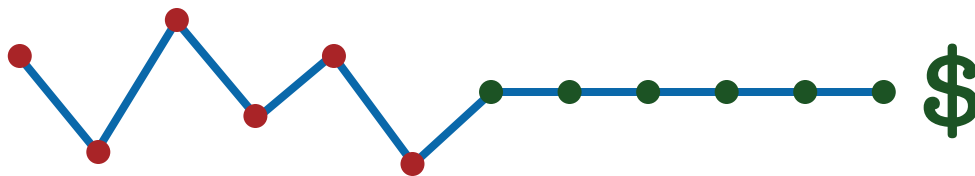
2018/5



May 5, 1943: One of our first board members, Andrew Naterlin, pulls a switch, sending power through our lines for the first time!

Pay the Same Amount—Every Month?

If you qualify, Budget Billing might be a great option for you



The theme for our 75th Anniversary is “Power. People. Progress.” This month we highlight Budget Billing, a program reflecting progress

Budget Billing is much like a savings plan—customers who use it pay a bit extra each month in summer and fall months when electricity bills are lower, and that extra money is applied to higher bills in winter.

Have you lived at the same address for the past 12 months? You may qualify for Budget Billing. You’ll need to have been a Central Lincoln customer at the same address for at least one year prior to signing up, and have a reasonably good payment history with us to be eligible for Budget Billing.

How to start?

In order to sign up for Budget Billing, you’ll need to begin with your account paid in full. And, because every customer’s situation is different, sign ups can only happen by calling and speaking with a Customer Service Representative—at either 541-265-3211 or toll free at 877-265-3211, and pressing “4,” Mondays-Fridays, 8 a.m. to 5 p.m.

If you’re already on Budget Billing:

Every April, Budget Billing accounts are reviewed, and if there’s a positive balance, that amount is deducted from the new monthly payment amount for the coming year. If there’s a balance owing, that amount is spread out over the following 12 months, and added to the updated payment amount in May.

And the fine print:

- Customers may only sign up for Budget Billing each year from April through June. That’s why we call spring “Budget Billing season.”
- Budget Billing is only available to our residential customers.
- Budget Billing accounts are reviewed every winter to make certain any balance owing isn’t too high. If it is, the monthly Budget Billing amount may be adjusted.

“ I like to forecast our expenses three or four months out so I can prepare for large purchases, vacations or whatever is out of the norm for us. Budget Billing works great because we know exactly how much our monthly electric bill will be. Most of our other bills are very consistent, like mortgage, car payment, insurance, etc... so it made sense to apply that same predictability to our electric bill. No more shocking winter bills.... just an average monthly amount that is adjusted up or down once a year. We really like it! ”

— Newport customer



Central Lincoln Board Members Judy Matheny (Florence, Dunes City), Jill Lyon (East and North Lincoln County), Keith Tymchuk (Coos and Coastal Douglas County) Curt Abbott (South Lincoln County, Mapleton, Swisshome), and Ron Benfield (Newport) proudly display our RP3 awards.

We're Proud to be Platinum!

We are always looking for ways to improve and applying for a RP3 designation from the American Public Power Association (APPA) is a recommended way to gauge our work compared to other community-owned utilities. RP3 stands for Reliable Public Power Provider and the RP3 program allows utilities like Central Lincoln to receive a "peer review" of practices in four areas: Reliability, Safety, Workforce Development and System Improvement.

An RP3 designation highlights efficient, safe and reliable operation. The application process is extensive, and includes documentation and follow-up information requests in each of the four areas highlighted. An 18-member panel of national experts scores each utility's application and if warranted, awards an RP3 designation based on how well program criteria are met: Gold is

80-89%, Platinum is 90-97% and Diamond is 98-100%.

We are pleased to report we were awarded Platinum RP3 status on our first try—with a score of 92.2! But clearly we still have areas in which we can improve.

The RP3 judging panel recommended we participate in a national reliability benchmarking survey or service, perform more frequent reviews of our emergency action plan, conduct emergency drills more often, and increase our distribution system analysis and planning. We can apply again in three years, and are hoping to earn Diamond status then.



Current Charges Detail		
Energy Charge	980 kWh x 0.0735	72.03
Service Availability Charge		21.00
(city) Franchise Fee		0.00
Total Current Charges		93.03
Balance Forward		0.00
Total Amount Due		93.03

What is the "Service Availability Charge?"

Our Customer Service Representatives say they hear this question frequently. "The Service Availability Charge covers costs required to make certain Central Lincoln is ready to serve our customers 24/7," explains Finance and Resource Supervisor Brandon Hignite. "Even if you use no power in a given month, we must make certain we have lines, transformers, substations, computer systems, personnel, etc. at the ready so that we can get you power when you do need it." Those fixed costs are funded primarily by the Service Availability Charge.

You're Invited to a 75th Anniversary Party in Reedsport June 2nd!

We'll be celebrating 75 years of providing power at Defeat River Brewery in Old Town Reedsport, Saturday, June 2, 4-9 pm, and all are welcome to attend. We'll serve complimentary cake, release a special 75th Anniversary Beer, and the first 200 guests who buy a pint will receive a \$5 gift certificate to spend on food at the event! (One certificate per person, please). Fun will include electric car 'drive or rides,' Central Lincoln giveaways, and raffle items from Defeat River. We hope you can join us!

Pay By Phone: 1-844-239-0076
Outage Line: 1-866-484-3783
 Energy Efficiency Programs: 1-888-883-9879

Call us at 541-265-3211 or toll free at 1-877-265-3211
Your call will be answered by the first customer service representative available in Florence, Newport or Reedsport.

Office Hours: Mondays-Fridays, 8 a.m. to 5 p.m.
 Florence: 966 Highway 101
 Newport: 2129 N. Coast Highway
 Reedsport: 440 Fir Avenue (Reedsport is closed 12-1 p.m.)

Website: clpud.org
Email: info@clpud.org



Outage info, energy-saving tips, and latest news: www.twitter.com/CLPUD or report an outage at 866-484-3783



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