If you haven’t signed up for SmartHub, or aren’t yet using our SmartHub app, “My Usage” is a great reason to do it—you can check on your usage, and monitor your bill. (Sign up at www.clpud.org by clicking on SmartHub in the center of the page.) SmartHub’s “My Usage” feature offers several ways to view your usage. Click on Average Usage to see your use by month, week, and even time of day—just choose which you’d like to see. My Usage even shows the temperature outside so you can determine if weather has an impact on your electricity use.

Usage Comparison shows you month-to-month differences in your electricity use—just choose the months you want to compare (but your history only goes back to when you signed up for SmartHub. As time goes by, you’ll even be able to compare your use year-to-year).

Years ago, we held classes using a giant cardboard meter board (right) to show customers how to read their meters! Today, you can easily view your use by day, week, and month using SmartHub or our SmartHub app.
Customer Service in Florence Temporarily Moves to Banner Bank

In keeping with our 75th anniversary theme: “Power. People. Progress.” Central Lincoln is closer to having a facility that should last well into the future in Florence with a remodel of our location at the corner of Highways 101 and 126. The remodel will make our buildings safer in the event of an earthquake, will result in more efficient use of the current buildings, and better service for our customers. The work will also include warehouse improvements, and the installation of two Level 2 electric vehicle charging stations.

But the noise and dust that is a natural part of remodeling meant our Customer Service folks needed to relocate, and Banner Bank kindly agreed to allow them to move to the Banner Bank branch at 777 Highway 101 in Florence. To match Banner Bank’s hours, our hours have changed to 9 a.m. to 5 p.m. Mondays through Thursdays, and 9 a.m. to 6 p.m. Fridays.

Three bids to do the remodel work were received. 2G Construction submitted the low bid of $1.275 million, and was awarded the remodeling contract by Central Lincoln’s Board of Directors in January. We anticipate the project will take up to six months to complete, but our existing payment drop box at our Florence location will be available throughout the remodel process.

“We appreciate customers’ patience and understanding during the remodel, and are confident you’ll like the improvements we’ll be making,” says Director of Employee, Customer and Community Services Mark Freeman. “And we thank the folks at Banner Bank so much for their willingness to temporarily share their space with us.”

Kudos to Power Chevrolet in Newport for Installing the First Level 3 CCS Charging Station on the Oregon Coast!

The Oregon Coast is blessed with a fairly robust string of “CHAdeMO” 440-volt public electric car charging stations every 40–50 miles on or near Highway 101. Electric cars brands that do or will use CHAdeMO quick chargers include Citroën, Hyundai, Kia, Mazda, Mitsubishi, Nissan, Peugeot, Subaru, Toyota, and Tesla (with an adapter).

Electric car brands that will or do use CCS fast chargers include BMV, Chevrolet, Daimler, Ford, General Motors, Tesla, and Volkswagen, but these are less prevalent in Oregon. Now, thanks to significant investment by Newport’s Power Chevrolet, a CCS quick charger is available here—especially good news for drivers of Chevrolet’s popular electric car, with a range of 230 miles. (The Oregon Coast is 363 miles long.) A second CCS charger is planned by a dealership in the South Coast area.

Nearly all electric cars in the U.S. can use Level 2 chargers, and there are many such chargers in Oregon, many public, and many in home garages as well. (Level 2’s are slower than CCS and CHAdeMO chargers as they use half the voltage.)

You can see where all of Oregon’s publicly-accessible charging stations are, and search by types of charging stations (e.g., CCS, CHAdeMO, Tesla, etc.) by visiting Plugshare.com, or by downloading the Plugshare app.

Pay By Phone: 1-844-239-0076
Outage Line: 1-866-484-3783
Energy Efficiency Programs: 1-888-883-9879
Credit for Clunkers (fridges and freezers): 1-866-265-7231

Call us at 541-265-3211 or toll free at 1-877-265-3211
Your call will be answered by the first customer service representative available in Florence, Newport or Reedsport.

Office Hours: Mondays-Fridays, 8 a.m. to 5 p.m.
Florence: 966 Highway 101
Newport: 2129 N. Coast Highway
Reedsport: 440 Fir Avenue (Reedsport is closed 12-1 p.m.)

Website: clpud.org
Email: info@clpud.org
Outage info, energy-saving tips, and latest news: www.twitter.com/CLPUD or report an outage at 866-484-3783
Like us on Facebook at Central Lincoln PUD